1 GECHÁRWÞÁGHÁFEVEI ÁQET SOĐ ÕÁÔU WÞVŸ 2 ÙWÚÒÜQJÜÁÔUWÜVÁÔŠÒÜS 3 ÒËZĞÒÖ ÔŒÙÒÁHÁGHËGËFFHÎ GË ÁÙÒŒ 4 5 6 7 IN THE SUPERIOR COURT FOR THE STATE OF WASHINGTON 8 IN AND FOR THE COUNTY OF KING 9 10 JAMES RECTOR, individually and on Case No. behalf of all others similarly situated, 11 **CLASS ACTION COMPLAINT** 12 Plaintiff, 13 **DEMAND FOR JURY TRIAL** v. 14 15 EGENCIA, LLC, a Nevada Limited 16 Liability Company, 17 18 Defendant. 19 20 21 22 23 24 25 26

CLASS ACTION COMPLAINT-1

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HAMMONDLAW, P.C. 1201 PACIFIC AVE SUITE 600 TACOMA, WASHINGTON 98402 Tel: (206) 707-9366 Fax: (310) 295-2385

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complains, and alleges the following:

Plaintiff James Rector ("Plaintiff"), on behalf of himself and all others similarly situated,

NATURE OF ACTION

1. This is a class action, pursuant to Wash. Super. Ct. Civ. R. 23, seeking damages for Defendant's failure to reimburse necessarily incurred business expenses, interest, liquidated damages, injunctive relief, reasonable attorneys' fees and costs, under the City of Seattle Wage Theft Ordinance, Seattle Municipal Code ("SMC") 14.20.020 and 14.20.090(A), on behalf of Plaintiff and all other employees of Egencia, LLC ("Defendant" or "Egencia") who worked remotely from home in Seattle ("Class Members") at any time from three years prior to the filing of this action through to trial ("Class Period").

JURISDICTION & VENUE

- 2. This Court has jurisdiction over Plaintiff and Class Members' claims pursuant to SMC 14.20.090(A).
- 3. Defendant is within the jurisdiction of this Court. Defendant has conducted business and has employed Plaintiff and other individuals in Washington, including Seattle, Washington. Defendant has obtained the benefits of the laws of the State of Washington and Washington retail and labor markets. Defendant has also obtained the benefit of the City of Seattle retail and labor markets.
- 4. Venue is proper in King County, Washington, pursuant to Revised Code of Washington ("RCW") 4.12.020(3) and 4.12.025. Plaintiff incurred unreimbursed work expenses and unpaid wages while carrying out his job duties for Defendant in Seattle, King County.

PARTIES

5. Plaintiff worked as a senior accountant for Defendant from approximately October 2021 until March 2022. At all times during his employment, Plaintiff has been a resident of Seattle, Washington and has incurred necessary business expenses in direct consequence of the discharge of his duties for Defendant for which he was not reimbursed.

6. Egencia is a Nevada Limited Liability Company, with a main office at 1111 Egencia Group Way West, Seattle, WA 98119. Defendant runs a global corporate travel business.

FACTUAL ALLEGATIONS

A. Failure to Reimburse Expenses

- 7. Throughout the Class Period, Defendant employed Class Members in various positions including secretarial and administrative staff, software engineers, software developers, sales and marketing, corporate finance, legal, accounting, client services, and IT support. In response to the COVID-19 pandemic and the Governor's "stay home, stay healthy" order, during the Class Period Egencia closed its Seattle office and directed its employees to work remotely from home until further notice. As part of this directive, Defendant required and/or expected Plaintiff and Class Members to provide their own remote work offices, and to provide internet connectivity, phone service, equipment and/or office supplies, and utilities at their own expense ("Remote Work Expenses").
- 8. Thus, in order to fulfill their job duties for Defendant during the Class Period, at the direction of Defendant, Plaintiff and Class Members incurred necessary out-of-pocket expenses. Defendant, however, did not reimburse Plaintiff or Class Members for these expenses each month, fully or at all.
- 9. Upon information and belief, Defendant's direction to Plaintiff and Class Members to work remotely and direction and/or expectation to pay out of pocket for their Remote Work Expenses and Defendant's failure to reimburse Plaintiff and Class Members for such expenses were a matter of written common policies and practices applicable to all Class Members.
- 10. Defendant was and is aware, and/or should have been aware, that Class Members regularly incurred Remote Work Expenses in direct consequence of discharging their duties for Defendant. Defendant nevertheless has, throughout the Class Period, failed and refused to reimburse and compensate Class Members for the expenses it requires them to incur in order to perform their job duties while working remotely.

11. Plaintiff and Class Members have been harmed by Defendant's unlawful policies and/or practices in that they have not been indemnified for expenses necessarily incurred in the course of their employment with Defendant, thereby diminishing their agreed-upon compensation, in amounts to be proved at trial.

CLASS ACTION ALLEGATIONS

- 12. Plaintiff brings this case as a class action pursuant to Rule 23 of the Washington Superior Court Civil Rules.
- 13. Upon information and belief, there are at least 100 individuals in the Class. Members of the Class are so numerous that joinder of all members is impractical.
- 14. Plaintiff's claims are typical of the claims of the Class because he was an employee of Egencia in Seattle, incurred necessary out-of-pocket expenses in direct consequence of the discharge of his duties for Defendant while working remotely, and was not reimbursed for such expenses at least once a month, or at all.
- 15. Plaintiff will fairly and adequately represent interests of the Class. Plaintiff has no conflict of interest with any member of the Class. Plaintiff has retained competent and experienced counsel in complex class action litigation. Plaintiff's counsel has the expertise and financial resources to adequately represent the interests of the Class.
- 16. Common questions of law and fact exist as to all members of the Class and predominate over any questions solely affecting individual members of the Class. Among the questions of law and fact common to the Plaintiff and the Class are the following:
- i. Whether Plaintiff and Class Members incurred expenses in direct consequence of the discharge of their duties or in obedience to the directions of Defendant.
- ii. Whether the expenses Plaintiff and Class Members incurred were necessary expenditures;
- iii. Whether Defendant knew or should have known that Plaintiff and the Class were incurring necessary business-related expenses working remotely for Defendant;

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- v. Whether Defendant's failure to reimburse the expenses incurred by Plaintiff and Class Members, fully or at all, was the result of, and/or pursuant to, common policies or regular practices of Defendant;
- vi. Whether Defendant violated SMC 14.20.020 by failing to reimburse Plaintiff and similarly situated Class Members for their business expenses;
- vii. Whether Defendant's failure was willful and entitles Plaintiff and Class Members to liquidated damages under SMC 14.20.090;
- viii. The proper formula(s) for calculating damages, interest, liquidated damages, and reasonable attorneys' fees and costs, owed to Plaintiff and the Class Members.
 - ix. Whether Plaintiff and Class Members are entitled to injunctive relief.
- 17. Class action treatment is superior to any alternative to ensure the fair and efficient adjudication of the controversy alleged herein. Such treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum simultaneously, efficiently, and without duplication of effort and expense that numerous individuals would entail. No difficulties are likely to be encountered in the management of this class action that would preclude its maintenance as a class action, and no superior alternative exists for the fair and efficient adjudication of this controversy. The Class Members are readily identifiable from Defendant's employee rosters and/or payroll records.
- 18. Defendant's actions are generally applicable to the entire Class. Prosecution of separate actions by individual members of the Class creates the risk of inconsistent or varying adjudications of the issues presented herein, which, in turn, would establish incompatible standards of conduct for Defendant.

19. Because joinder of all members is impractical, a class action is superior to other available methods for the fair and efficient adjudication of this controversy. Furthermore, the amounts at stake for many members of the Class, while substantial, may not be sufficient to enable them to maintain separate suits against Defendant.

CAUSE OF ACTION

(Wage Theft Under SMC 14.20, et seq.)

- 20. Plaintiff re-alleges and incorporates by reference each and every allegation set forth in the preceding paragraphs.
- 21. SMC 14.20.020 provides that, for employees who work in Seattle, the "employer shall pay all compensation owed to an employee by reason of employment on an established regular pay day at no longer than monthly payment intervals." SMC 14.20.010 also defines "Compensation" to include "reimbursement for employer expenses" and requires that "an employer shall indemnify the employee for all necessary expenditures or losses incurred by the employee in direct consequence of the discharge of the employee's duties, or of the employee's obedience to the directions of the employer."
- 22. In order to discharge their job duties for Defendant while working in Seattle, Plaintiff and Class Members were required and/or expected by Defendant to provide their own home office space, and to provide and use their own internet connection, phone services, equipment and/or office supplies, and utilities, as described above.
- 23. Defendant, however, did not reimburse Plaintiff and Class Members, fully or at all, for the work expenses necessarily incurred by Plaintiff and Class Members in the discharge of their job duties for Defendant, during each month of their employment with Defendant.
- 24. By failing to fully reimburse Plaintiff and Class Members for such expenses, Defendant has violated SMC 14.20.020.
- 25. Defendant's failure to fully reimburse Plaintiff and Class Members pursuant to SMC 14.20.020 was willful within the meaning of SMC 14.20 et seq.

- 26. Plaintiff and Class Members are entitled to indemnification for these necessary expenditures, plus interest, injunctive relief, liquidated damages, and attorneys' fees and costs, under SMC 14.20.020 and SMC 14.20.090(A).
- 27. Plaintiff, on behalf of himself and Class Members, requests relief as described below.

JURY DEMAND

28. Plaintiff hereby demands trial by jury of his and the Class claims against Defendant.

PRAYER FOR RELIEF

Wherefore, Plaintiff, on behalf of himself and the members of the Class, prays for judgment against Defendant as follows:

- A. An Order than this action may proceed and be maintained as a class action and certifying the class as defined above;
- B. A declaratory judgment that Defendant willfully violated SMC 14.20.020 by failing to indemnify Plaintiff and Class Members for all necessary expenditures incurred by them in direct consequence of the discharge of their duties, or of their obedience to the directions of the Defendant;
- C. An award to Plaintiff and Class Members in the amount of the expenses incurred by them working for Defendant during the Class Period, plus liquidated damages in an additional amount equal to the reimbursement unlawfully withheld during the Class Period, as well as an award of interest, and reasonable attorney's fees and costs;
- D. Injunctive relief, including but not limited to, a permanent injunction requiring Defendant to comply with SMC 14.20; and

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1	E.	All other relief this Court deems proper.	
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5	DATED:	June 23, 2023	Respectfully submitted,
6	DATED.	June 23, 2023	Respectionly submitted,
7		•	Julian Hammond, WSBA # 52096
8			Ari Cherniak, WSBA # 55727 HAMMONDLAW, P.C.
9			1201 Pacific Ave Suite 600
10			Tacoma WA 98402 (206) 707-9366
11			(310) 295-2385 (Fax)
12			Attorneys for Plaintiff and the Putative Class
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